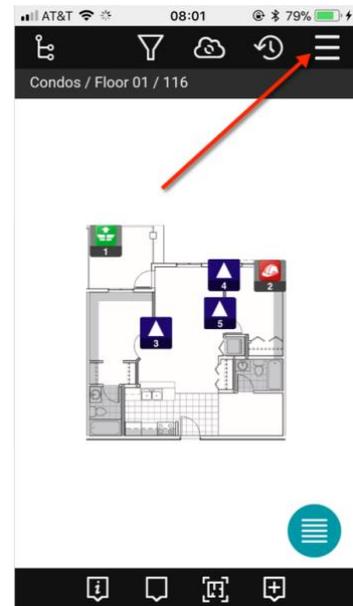
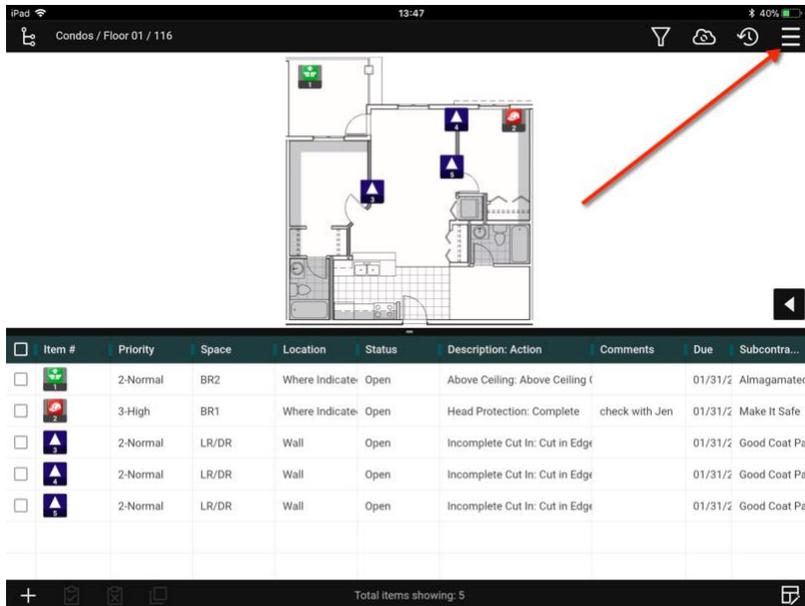
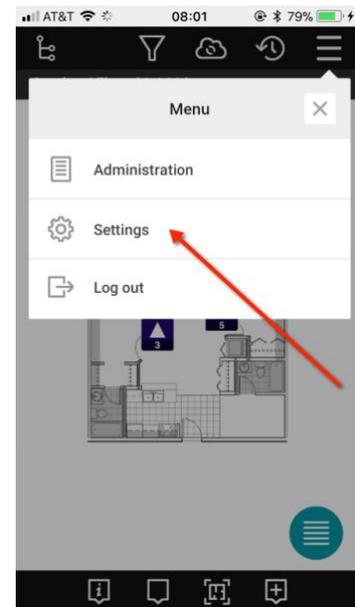
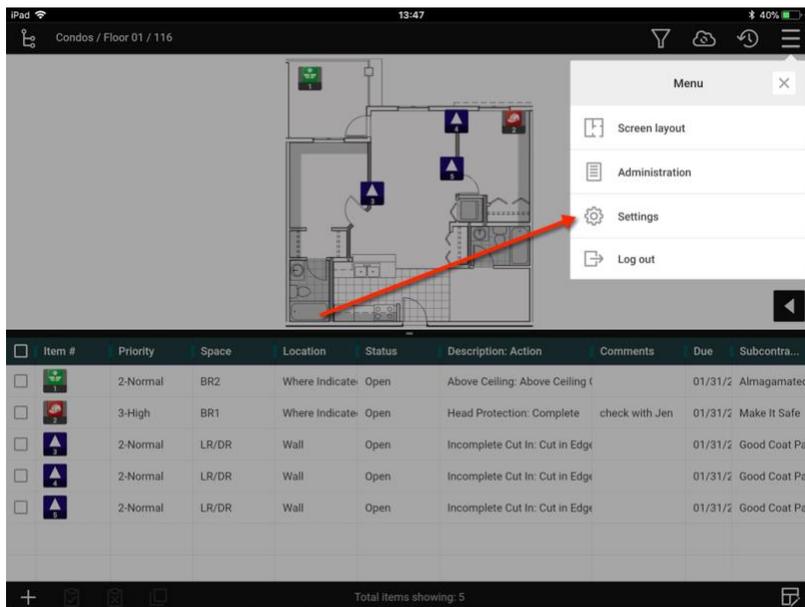


How to download missing photos to your device in Version 5

From the main screen select the **Menu** icon in the upper right with the 3 parallel lines



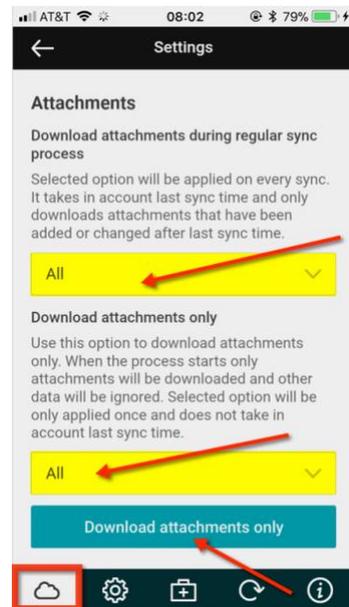
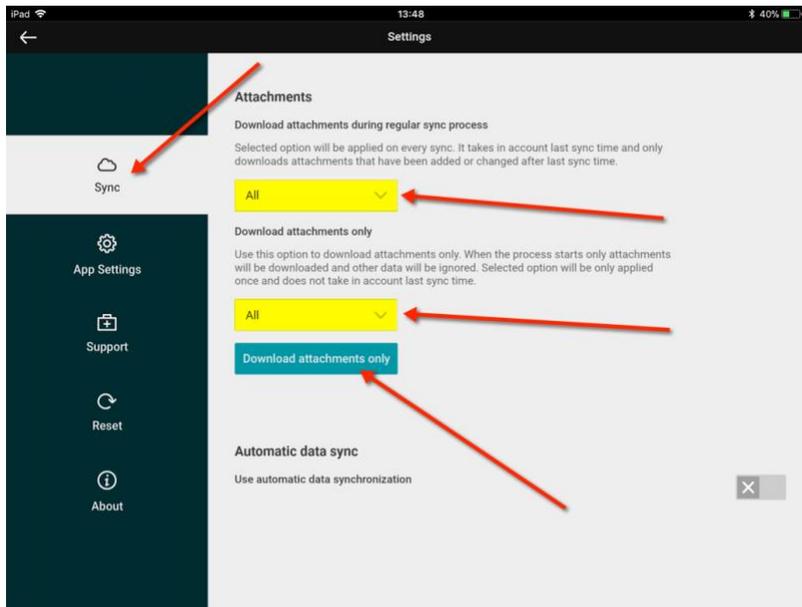
From the Menu choose **Settings** which has a gear icon



Choose the **Sync** tab which has a cloud icon. Then make sure BOTH dropdown options are set to **All**.

Now select the “**Download attachments only**” button.

*Please keep in mind that this process may take up to a few hours depending on the number of photos. **On a fast internet connection, you should expect a download rate of roughly 1000 photos every 25 minutes.** Make sure you have access to a strong Wi-Fi connection and have the time for your device to update.*

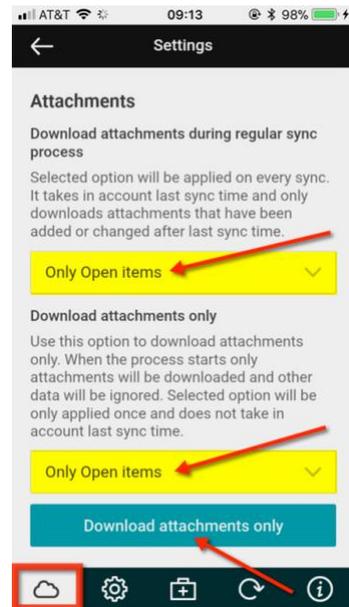
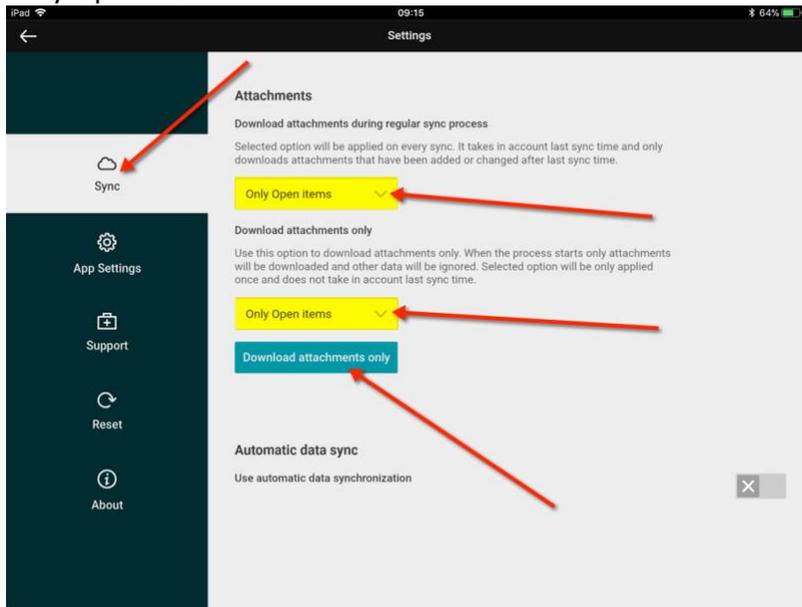


Another option which can be useful to quickly update photos and attachments in settings is selecting the Attachments filter for **Only Open items** or the **Past 30 days**.

This allows you to only download attachments for open items or the most recent ones.

Selecting **Only Open items** or **Past 30 days** in the dropdown means that you'll be downloading less, so it's likely to go much faster compared to downloading all the attachments for an entire project.

Only Open Items



Past 30 Days

